


**Curriculum Feedback Collection, Analysis
and Action Taken Report
For
Academic Year 2021-2022**

Action Taken Report for Academic Year 2021-2022

Sr No	Particulars / Action Point	Action Taken
1	Management Accounting, - Semester I too many courses and overlap with Financial Accounting	Course shifted to Semester II to avoid overlap and reduce workload of students.
2	A little more depth in the topic-financial frauds and money laundering	Plan to introduce course on Cyber Security, Data Privacy and Forensic for Banks after the approval of PRC and BOS
3	Remove Project – Semester II- so as to avoid overlap with other courses	Removed and replaced Project – Profile with Cyber Security course (Semester IV)
4	Forex and Treasury Management – Content of Forex needs to be increased	Revised course is updated
5	Use of Excel, Python and R software	Excel is used as a Teaching pedagogy for Statistics as well as one full course: Advanced Excel, Python to be introduced in workshop mode in Semester III – Internship, R software is used as a Teaching Pedagogy for Business Analytics course in Semester II



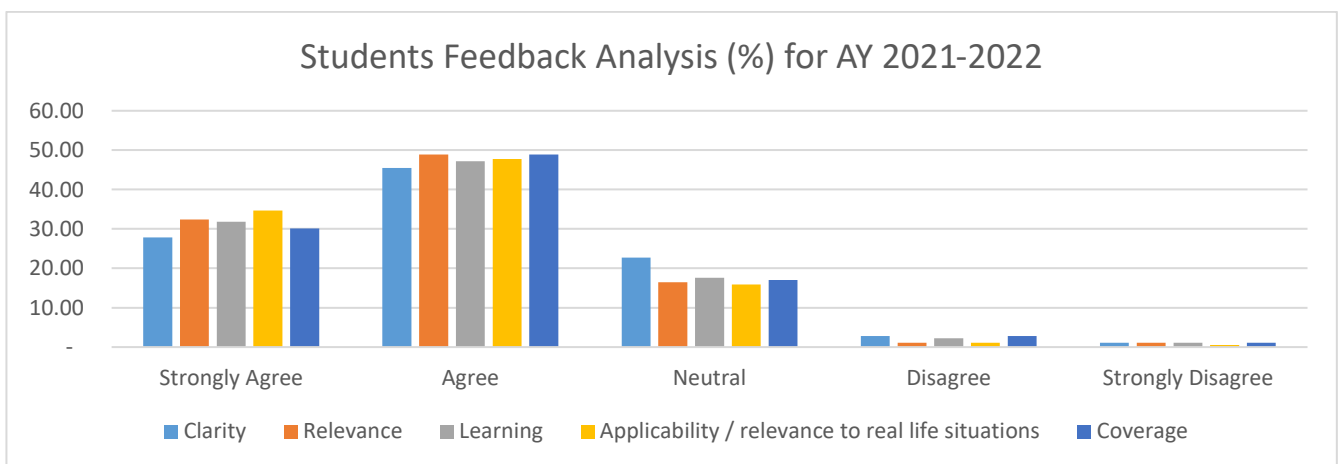

Dr Manisha Ketkar,
Professor and Director, SSBF

Detailed Feedback Analysis and Review for Academic Year 2021-2022

Sr No	Stakeholder	Number of Respondents
1	Students	176
2	Teachers	15
3	Employers/Industry Experts	01
4	Alumni	18

Students Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Clarity	27.84	45.45	22.73	2.84	1.14	100.00
Relevance	32.39	48.86	16.48	1.14	1.14	100.00
Learning	31.82	47.16	17.61	2.27	1.14	100.00
Applicability / relevance to real life situations	34.66	47.73	15.91	1.14	0.57	100.00
Coverage	30.11	48.86	17.05	2.84	1.14	100.00



Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Students Feedback for design and review of Syllabus						
Academic Year : '2021-2022' (Batch 2021-23)						
SSBF collects the feedback from students in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain.						
Number of Respondents : 92						
Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I was informed about our expected competencies, course outcomes (CO) and program outcomes(PO)*	23	38	27	3	1
2	The curriculum is relevant to and provides for flexibility to meet my learning needs	29	43	18	1	1
3	Adequate co-curricular learning opportunities are provided to me to support the curricular learning	28	42	19	2	1
4	The course is relevant to the industry requirements.	31	43	17	1	
5	The number of hours allocated to the course are adequate.	26	44	18	3	1

Sr.No.	Question	Yes	No
1	The topics were overlapping with the courses taught earlier / during the semester. If Yes, name such topics with course details	1	91
2	Placement of the course is in appropriate semester. If No, Please specify the correct semester	91	1

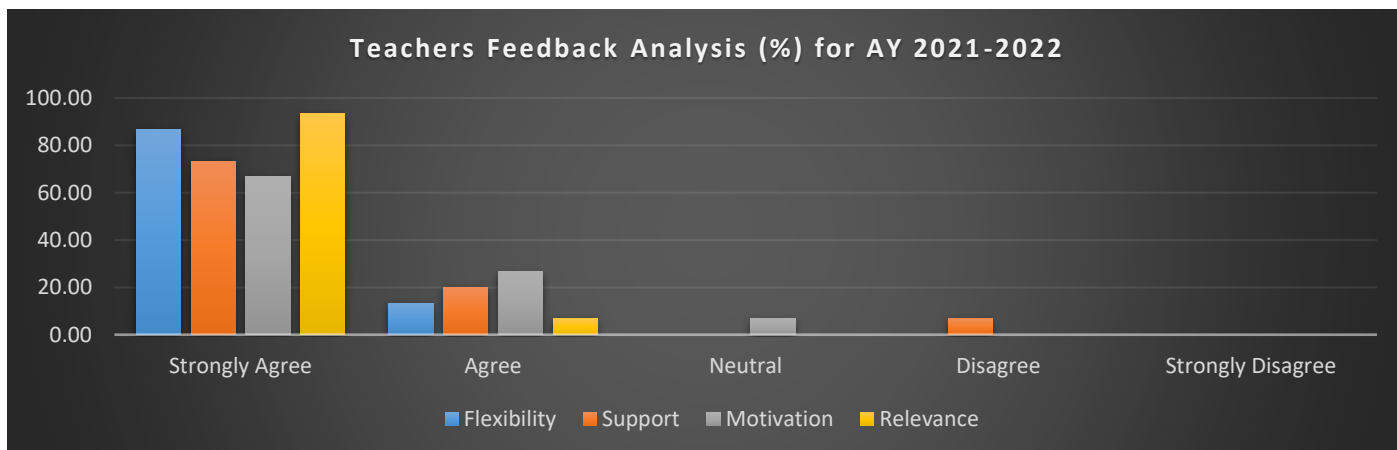
Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Students Feedback for design and review of Syllabus						
Academic Year : '2021-2022' (Batch 2020-22)						
SSBF collects the feedback from students in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain.						
Number of Respondents : 84						
Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I was informed about our expected competencies, course outcomes (CO) and program outcomes(PO)*	26	42	13	2	1
2	The curriculum is relevant to and provides for flexibility to meet my learning needs	28	43	11	1	1
3	Adequate co-curricular learning opportunities are provided to me to support the curricular learning	28	41	12	2	1

4	The course is relevant to the industry requirements.	30	41	11	1	1
5	The number of hours allocated to the course are adequate.	27	42	12	2	1

Sr.No.	Question	Yes	No
1	The topics were overlapping with the courses taught earlier / during the semester. If Yes, name such topics with course details		84
2	Placement of the course is in appropriate semester. If No, Please specify the correct semester	83	1

Teachers Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Flexibility	86.67	13.33	0.00	0.00	0.00	100.00
Support	73.33	20.00	0.00	6.67	0.00	100.00
Motivation	66.67	26.67	6.67	0.00	0.00	100.00
Relevance	93.33	6.67	0.00	0.00	0.00	100.00



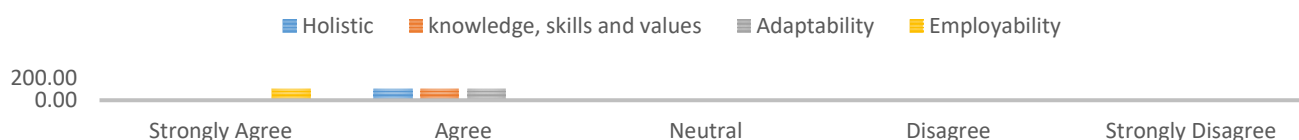
Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Faculty Feedback for design and review of Syllabus						
Academic Year : '2021-2022'						
SSBF collects the feedback from Faculty in informal mode. The feedback is analysed and suitable actions are taken to ensure that to make our program structure comprehensive and well-defined catering to both National and International needs of the BFSI domain.						
No. of Respondents: 15						
Sr.No.	Questions	Parameters				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I am given enough freedom to contribute my ideas on curriculum design and development.	13	2			
2	The faculty members/teachers are supported with adequate learning resources.	11	3		1	
3	The faculty members/teachers are encouraged to establish linkages with industry.	10	4	1		
4	The syllabus is relevant and adequate in terms of scope, depth, and choice to help develop the required competencies amongst students.	14	1			

Sr.No.	Question	Yes	No
1	Would you recommend any new course / topic to be added in the program structure?		15

Employer/ Industry Experts Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Holistic	0.00	100.00	0.00	0.00	0.00	100.00
knowledge, skills and values	0.00	100.00	0.00	0.00	0.00	100.00
Adaptability	0.00	100.00	0.00	0.00	0.00	100.00
Employability	100.00	0.00	0.00	0.00	0.00	100.00

EMPLOYERS FEEDBACK ANALYSIS (%) FOR AY 2021-2022

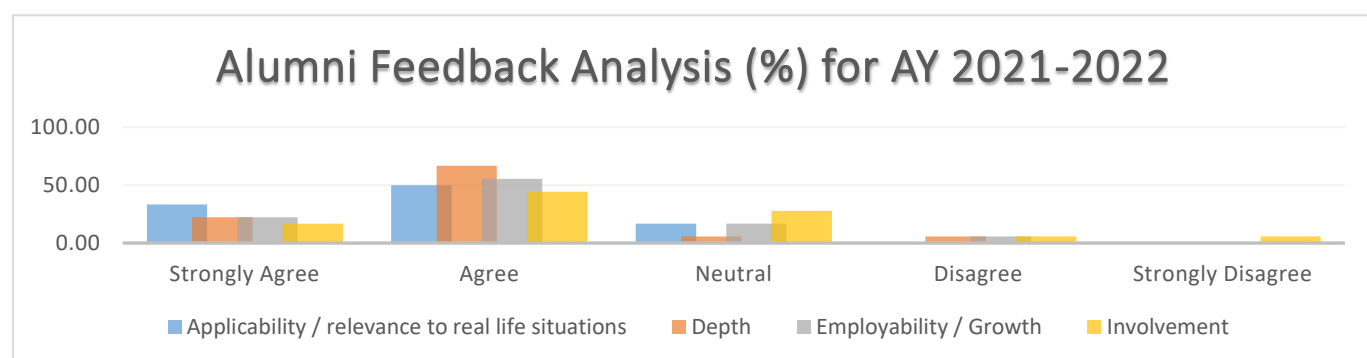


Name of the Institute : Symbiosis School of Banking and Finance						
Name of the Program : Master of Business Administration (Banking and Finance)						
Employers Feedback for design and review of syllabus						
Academic Year : '2021-2022'						
SSBF collects the feedback from Employers in a structured mode. The feedback is analyzed and suitable actions are taken to ensure that the curriculum is up-to-date to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain.						
Total Number of Respondents : 01						
Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum has a good blend of theory and practical aspects		1			
2	The students of the program are adequately trained in terms of knowledge, skills and values		1			
3	The students of the program demonstrates the ability to learn new things quickly, to adapt, to the dynamic environment		1			
4	The courses offered in the Institute have relevance to societal needs and employment potential.	1				

Sr.No.	Question	Parameters	
		Yes	No
1	Would you recommend any new course/topic to be added in the program structure?		1

Alumni Feedback %

Parameter	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total
Applicability / relevance to real life situations	33.33	50.00	16.67	0.00	0.00	100
Depth	22.22	66.67	5.56	5.56	0.00	100
Employability / Growth	22.22	55.56	16.67	5.56	0.00	100
Involvement	16.67	44.44	27.78	5.56	5.56	100



Name of the Institute : Symbiosis School of Banking and Finance					
Name of the Program : Master of Business Administration (Banking and Finance)					
Alumni Feedback for design and review of syllabus					
Academic Year : '2021-2022'					
SSBF collects the feedback from Alumni in informal mode. The feedback so collected is analyzed and suitable actions are taken to ensure that the curriculum is up-to-date to make our program structure comprehensive and well defined catering to both National and International needs of the BFSI domain					
No. of Respondents : 18					
Sr.No.	Questions	Parameters			
		Strongly Agree	Agree	Neutral	Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	6	9	3	
2	The curriculum of the program is well designed and promotes learning experience of the students.	4	12	1	1
3	The courses offered in the Institute have relevance to societal needs and employment potential.	4	10	3	1
4	The institute encourages contribution from Alumni in curriculum and student development.	3	8	5	2
Sr.No.	Question	Yes		No	
1	Would you recommend any new course / topic to be added in the program structure?	12		6	